



GOVERNOR'S OFFICE OF INFORMATION TECHNOLOGY

# Joint Rule 25 Budget Hearing for the Governor's Office of Information Technology (OIT)

Kristin D. Russell  
Secretary of Technology and Chief Information Officer

January 15, 2013

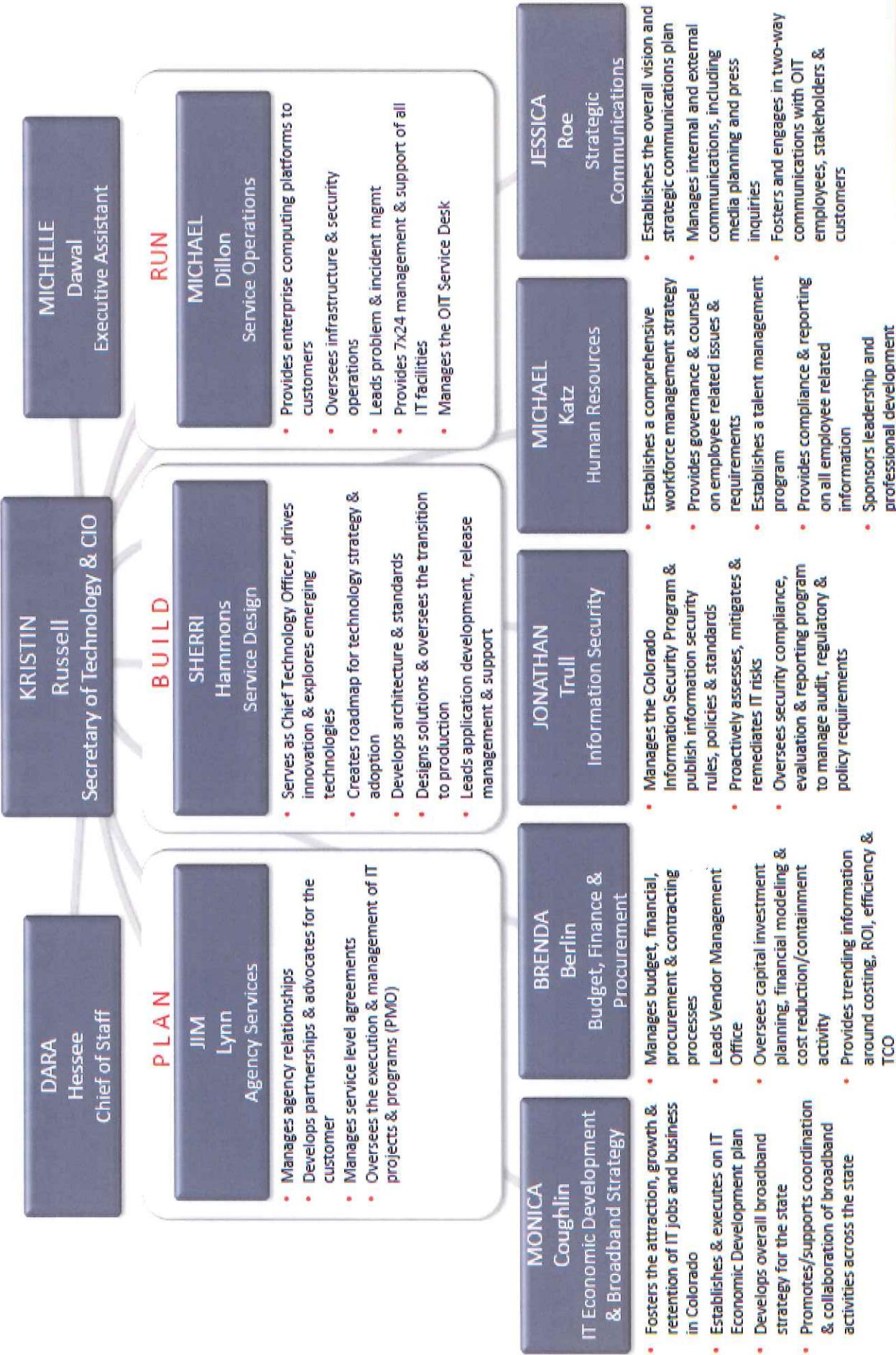


# Agenda

- ✓Organizational Framework & Playbook
- ✓Spotlight on Key IT Initiatives
- ✓Information Technology Innovation Effort (I2E)
- ✓ OIT 2013 Legislative Agenda
- ✓Q&A

# GOVERNOR'S OFFICE OF INFORMATION TECHNOLOGY

Office of Information Technology



# OIT Playbook – Q1-FY13 Update

## Customer Success

6  
0  
0

### CUSTOMER SUCCESS



We will enable our customers, the state agencies and departments who serve all Coloradans, to be national leaders. We will honor our commitments, provide reliable, consistent and high quality services, communicate openly and be a trusted advisor in helping our customers solve their toughest problems.

## People

5  
0  
3

### PEOPLE

People are the foundation of our success. We will attract, develop and retain the best talent for OIT by fostering a culture of empowerment, high performance and mutual respect.

## Service Excellence

3  
1  
4

### SERVICE EXCELLENCE

We will deliver timely, secure, agile, cost effective, sustainable, high quality IT services that meet and exceed business requirements.



### TRUSTED PARTNERSHIPS

We will cultivate and strengthen existing partner relationships and develop new partnerships necessary for successful service delivery.



## Trusted Partnerships

4  
1  
4

## Innovation

6  
0  
1

### INNOVATION

We will provide strategic, sustainable solutions using emerging technologies that align with the business needs and deliver both short- and long-term value for the state and all Coloradans.

### INFORMATION SECURITY

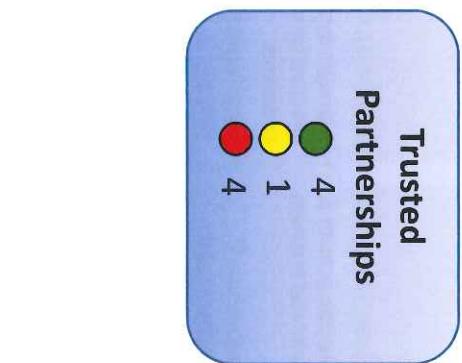
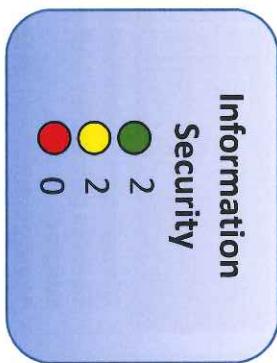
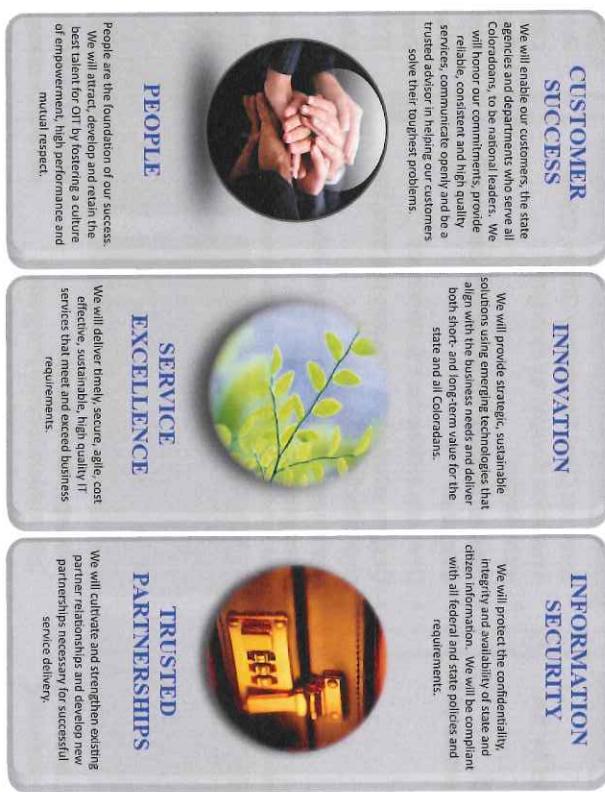
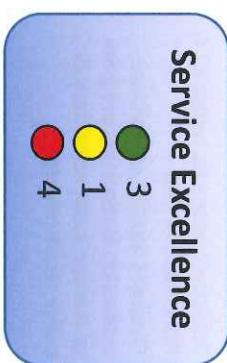
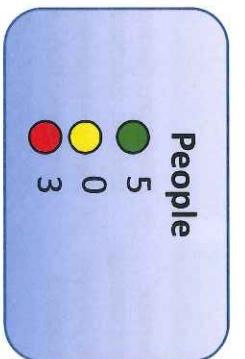
We will protect the confidentiality, integrity and availability of state and citizen information. We will be compliant with all federal and state policies and requirements.

## Information Security

2  
2  
0

### INFORMATION SECURITY

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# Colorado went... ■



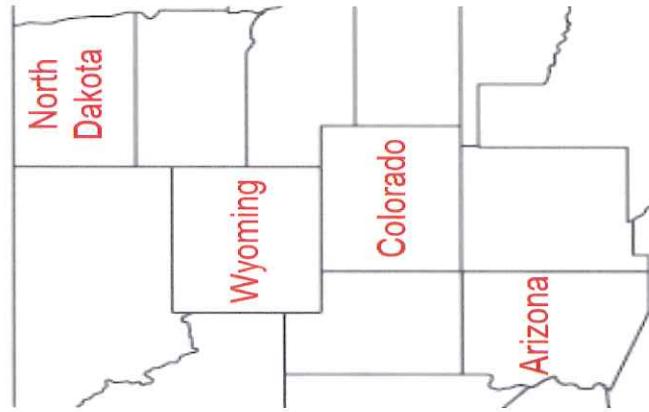
- *First enterprise-wide IT deployment for State*
- *26,000 state employees connected like never before*
- *Project delivered on schedule in 3 months*
- *15 disparate, complex email systems consolidated*
- *Increased stability, security, & productivity*

# ERP Modernization

- 
- Replacement of the existing financial accounting system – COFRS
  - All basic financial modules plus Grants Management, Procurement, Vendor Self Service, & Performance Budgeting
  - Business process re-engineering & web enablement
  - Go Live 7/1/2014

# The wyCAN Consortium

- Four States – Wyoming, Colorado, Arizona and North Dakota
- Unemployment Insurance Tax and Benefits System
- Innovative, Cloud-Based Solution



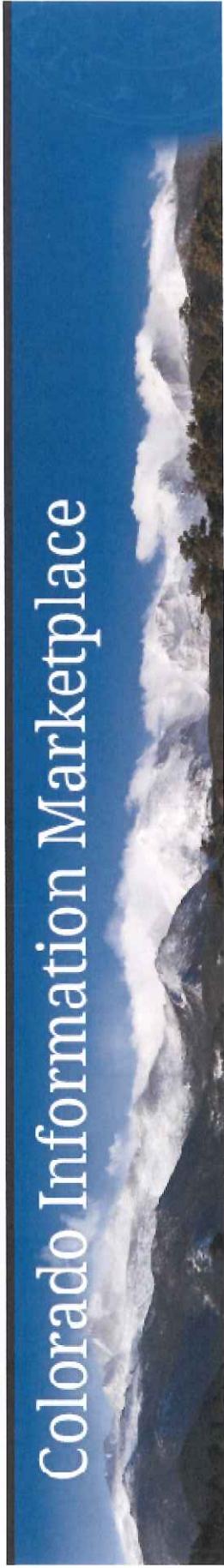
# Bring Your Own Device (BYOD)

- Enable employees to improve productivity
- Employee satisfaction is a core tenet
- Colorado Open Records Act
  - Still pertains to state work
  - Device ownership is irrelevant
- Increased mobility for employees
- Decreased support costs
- Users tend to upgrade more quickly than State can
- Attracts younger workforce



## Colorado The Official State Web Portal

# Colorado Information Marketplace



### WELCOME!

Data.colorado.gov is an exciting new open portal service that allows state agencies and other public sector entities to post public datasets for citizen consumption. From this site, you can view the data and then process it in a variety of ways to produce summaries, charts, graphs and maps. Searches can be performed that extend all the way into the data itself. The portal provides HTML to embed most views and API features to support many creative efforts. We invite your comments and dataset suggestions, and hope you find this service of value.

This collage serves as a visual introduction to the portal's mission of sharing state data.



### 2012 Signed Bills

A comprehensive list of all bills signed by Governor Hickenlooper from the 2012 Legislative Session. Note that this list does not include some bills



### Map of CDHS Locations

Valuable information about the locations of social services within the State of Colorado.



### Map of Colorado County Seats

Colorado's counties and their county seat along with EPA FIPS codes.



### Map of Colorado Governmental Agencies

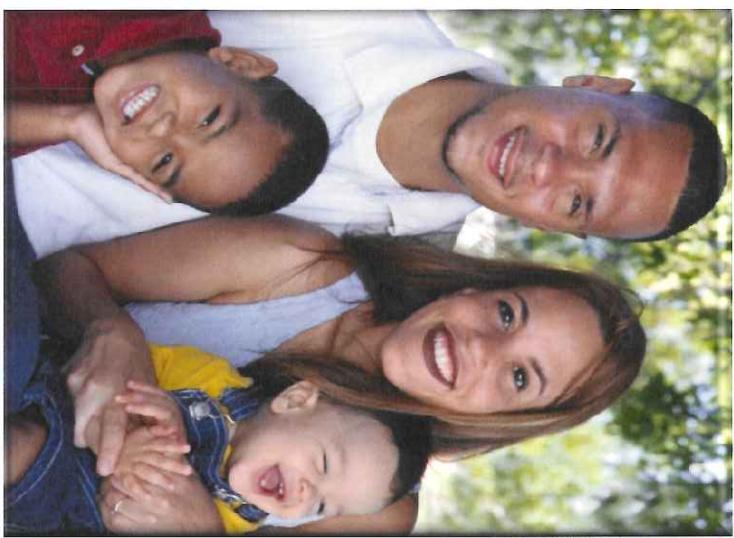
This map illustrates the variety of governmental entities that exist in the State of Colorado. It was created with a simple

# Improving the Colorado Benefits Management System (CBMS)



## What We Have Accomplished:

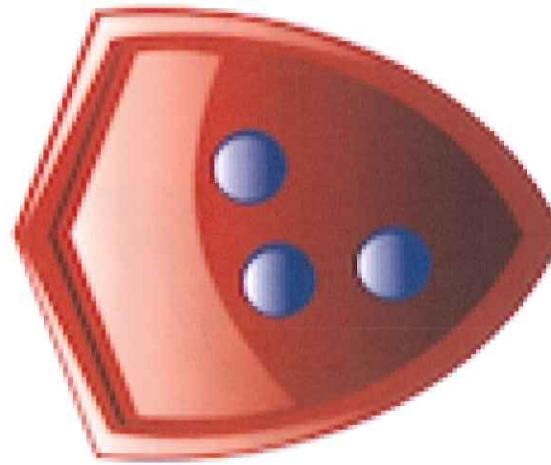
- Effective governance structure with significant county & stakeholder involvement.
- Comprehensive Work Plan to modernize and improve entire system – on time & on budget.
- Timely processing rate for new applications is 94% for food and cash assistance and 90% for medical.
- 93% of all transactions completing in 4 seconds or less.



# Information Security

## Threat Profile

- 600,000 attacks each **DAY**
- Volume and sophistication of attacks increasing
- State governments targeted



## A Comprehensive Plan

- Colorado Information Security Advisory Board -- nationally-recognized information security professionals
- **Secure Colorado:** 3-year strategic plan, based on industry-leading best practices, for reducing State's risk from attack



# Information Technology Innovation Effort (I2E)

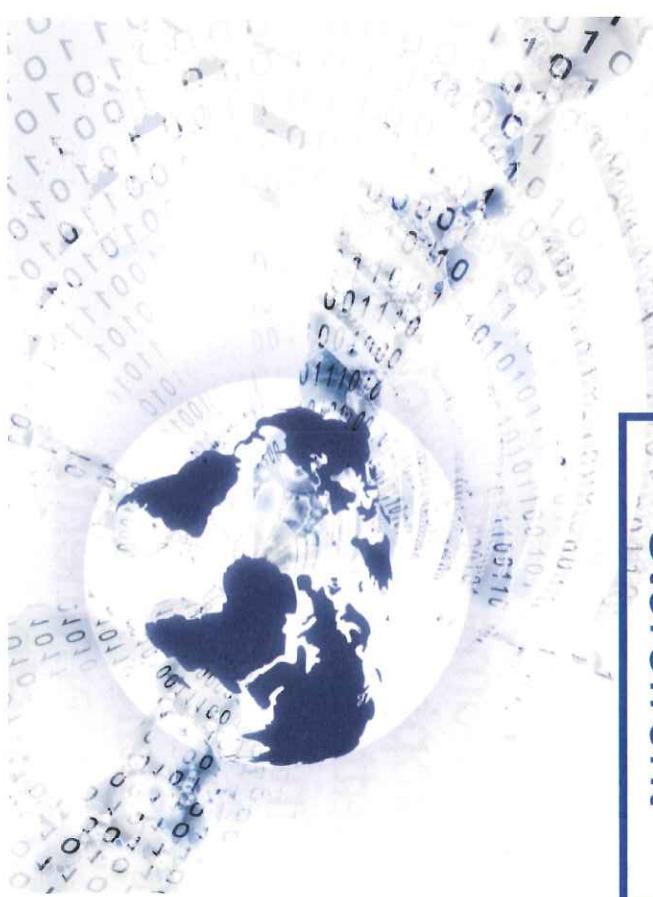
*IT Financial  
Reform*

&

*OIT as the IT  
Storefront*

**In order to deliver IT  
effectively and efficiently, we  
must:**

- Change how we plan for, budget for, implement, and report on IT investments.
- Consolidate IT budgets.
- Be proactive rather than reactive.
- Know exactly what it costs to provide a service (TCO).





# OIT 2013 Legislative Agenda

- COFRS Financing → Make the necessary statutory changes to allow for either a Treasury Pool loan or a capital lease in order to reduce the financing costs by over \$5 million for the Colorado Financial Reporting System (COFRS) modernization effort.
- OIT Broadband Responsibility → Add broadband oversight and coverage goals to OIT's governing statutes, centralizing the authority and accountability for State-level broadband activity under a single entity.

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Questions?



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# Appendix

# OIT Playbook – FY12 Closeout

